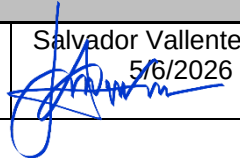


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NC No: 19329		DATE :02/06/2026	NC STATUS (✓ tick when NC closed)								
AREA/DEPARTMENT		QACC PURCHASE / HAIDARI TRADING CO WLL									
AUDITOR (OBSERVER) Name / Staff number:		QUALITY ASSURANCE DEPARTMENT									
AUDITEE (HOD) Name / Staff Number:		QACC PURCHASE / HAIDARI TRADING CO WLL									
NONCONFORMITY OBSERVED		EVIDENCE (attach images below)									
NC 19329 "Baby slug found in Lollo Rossa lettuce" Receiving date 31/05/2026		Please see below		Severity (✓ tick) <table border="1"> <tr> <td>High</td> <td>Medium</td> <td>Low</td> </tr> <tr> <td>✓</td> <td></td> <td></td> </tr> </table>		High	Medium	Low	✓		
High	Medium	Low									
✓											
Clause Number (or SOP)	PRP Purchase mangement FOBs and Quality WFSG 2022 V5	HIGH – breach of a CCP or OPRP. Propose CA within 48 hours MEDIUM – non fulfilment of a PRP or any SOP. Propose CA within 72 hours LOW – Opportunity For Improvement. Propose new process within 96 hours									
CORRECTION (action taken to contain the situation)		ROOT CAUSE									
Existing stock in the warehouse was inspected through random sampling and opening of selected Lollo Rossa lettuce heads to verify the presence of worms or other pest infestation. A briefing was conducted with the preparation staff to communicate the complaint and reinforce the importance of thorough inspection and careful preparation of leafy vegetables prior to dispatch.		The presence of the baby slug is due to the natural biological conditions associated with agricultural production. While pest control measures are implemented at the farm level, they are intended to minimize pest activity and cannot completely eliminate all pests from fresh produce. Lollo Rossa lettuce has a dense and tightly packed leaf structure, which creates hidden areas where small pests can remain undetected. During the quality inspection process, personnel perform visual checks on accessible surfaces of the product. Due to the limited visibility within the inner leaves and the small size of the slug, it was not identified during the standard inspection.									
PROPOSED CORRECTIVE ACTION (action taken to address the root cause to ensure no re-occurrence)											
- Preparation staff were reminded to exercise greater care and vigilance during the preparation and handling of Lollo Rossa lettuce. - Additional random sampling and leaf separation inspections were implemented for Lollo Rossa lettuce to improve detection of any concealed pest infestation within the dense leaf structure. - Quality control personnel were instructed to increase attention to leafy vegetables with tightly packed leaves during receiving and preparation inspections.				Responsible							
				QACC PURCHASE / HAIDARI TRADING CO WLL							
				Target date of completion							
				04/06/2026							
				Actual date of completion							
04/06/2026											
NC ACCEPTANCE		CORRECTIVE ACTION									
AUDITEE (HOD) SIGNATURE / DATE	Salvador Vallente  5/6/2026	ACCEPTED (tick)	REJECTED (tick & add comments)								

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AUDITOR (QA Dept.) SIGNATURE / DATE		AUDITOR (QA Dept.) SIGNATURE / DATE	
VERIFICATION COMMENTS: AUDITOR (QA Dept.):		Documents Verified	Signature & Date
NC CLOSED ACCEPTANCE		FOOD SAFETY TEAM LEADER / MANAGEMENT REPRESENTATIVE SIGNATURE / DATE	
AUDITOR (OBSERVER) SIGNATURE / DATE			
AUDITEE (HOD) SIGNATURE / DATE			

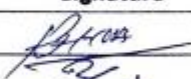


 QACC Qatar Aircraft Catering Company	QATAR AIRCRAFT CATERING COMPANY	Doc. Number	QACC-MS-SUB-F003-001-A
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 Haidori Trading Importers and Suppliers of Fresh Fruits, Vegetables & Food Stuff	Training Attendance Monitoring Form	HT-PRP-FRM-01 Rev. 0.0; 01/11/16
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Location: WAREHOUSEDate: 3-6-2020**Subject Covered:**

BRIEFING OF PERSONNEL INVOLVED IN THE PREPARATION LOWO ROSA LETTUCE
 THAT WAS FOUND TO HAVE A BADLY SWEET. THEY RECEIVED IT ON 5-31-2020

No.	Name	Designation	Signature
1	BHOLA	HELPER	
2	BABURAM.BK	HELPER	
3	MAN KUMAR	HELPER	
4			
5			
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23			
24			
25			

Trainer:


 H.D. PR OFFICER