

	QATAR AIRCRAFT CATERING COMPANY	Doc. Number	QACC-MS-SUB-F003-001-A
	NON CONFORMITY REPORT	Department	Quality Assurance
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NC No: 19518		DATE : 16/07/2026	NC STATUS (✓ tick when NC closed)								
AREA/DEPARTMENT		QACC Purchase									
AUDITOR (OBSERVER) Name / Staff number:		QA									
AUDITEE (HOD) Name / Staff Number:		QACC Purchase Haidari Trading									
NONCONFORMITY OBSERVED		EVIDENCE (attach images below)									
Live worm found in raspberry. Rec Date: 13/07/2026		Please refer page 2		Severity (✓ tick) <table border="1"> <tr> <td>High</td> <td>Medium</td> <td>Low</td> </tr> <tr> <td>✓</td> <td></td> <td></td> </tr> </table>		High	Medium	Low	✓		
High	Medium	Low									
✓											
Clause Number (or SOP)	PRP Purchasing Management WFSG-2022 (Version-V) 10.4 10.2 Microbial Contamination ISO/TS22002-1:2009	HIGH – breach of a CCP or OPRP. Propose CA within 48 hours MEDIUM – non fulfilment of a PRP or any SOP. Propose CA within 72 hours LOW – Opportunity For Improvement. Propose new process within 96 hours									
CORRECTION (action taken to contain the situation)		ROOT CAUSE									
Check the stocks in the warehouse. Informed the team to create awareness regarding the complaint.		An investigation was conducted immediately after receiving the complaint. Multiple raspberries from the same source were carefully inspected to verify the reported issue. No live worms or signs of insect infestation were found during the investigation. The object highlighted in the complaint photograph closely resembles the natural seeds found on raspberries, which appeared consistent with the inspected samples. Although the reported finding could not be confirmed, fresh raspberries are naturally grown agricultural products where occasional insect presence, while rare, remains possible. Quality control staff have been reminded to perform more thorough visual inspections and immediately report any unusual findings to further strengthen our inspection process.									
PROPOSED CORRECTIVE ACTION (action taken to address the root cause to ensure no re-occurrence)											
The available stock of raspberries was immediately isolated and subjected to a 100% visual inspection. No evidence of worm infestation was found. Quality Control personnel and preparation staffs were re-briefed to strengthen inspection procedures, with special attention to delicate berries such as raspberries during receiving, storage, and dispatch. Random slicing frequency for berries will be increased, and any product showing signs of contamination or abnormality will be immediately segregated and reported.				Responsible							
				Haidari Trading							
				Target date of completion							
				18/07/2026							
				Actual date of completion							
18/07/2026											
NC ACCEPTANCE		CORRECTIVE ACTION									
AUDITEE (HOD) SIGNATURE / DATE	Salvador Vallente 19/07/2026	ACCEPTED (tick)	REJECTED (tick & add comments)								
AUDITOR (QA Dept.) SIGNATURE / DATE		AUDITOR (QA Dept.) SIGNATURE / DATE									
VERIFICATION COMMENTS: AUDITOR (QA Dept.):		Documents Verified	Signature & Date								
NC CLOSED ACCEPTANCE		FOOD SAFETY TEAM LEADER / MANAGEMENT REPRESENTATIVE SIGNATURE / DATE									

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AUDITOR (OBSERVER) SIGNATURE / DATE			
AUDITEE (HOD) SIGNATURE / DATE			

Evident Images:



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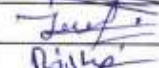
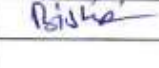


 QACC Qatar Aircraft Catering Company	QATAR AIRCRAFT CATERING COMPANY	Doc. Number	QACC-MS-SUB-F003-001-A
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 Haidori Trading Importers and Suppliers of Fresh Fruits, Vegetables & Food Stuffs	Training Attendance Monitoring Form	HT-PRP-FRM-01 Rev. 0.0; 01/11/16
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Location: Warehouse -2 Date: 18-Jul-26

Subject Covered: Briefing regarding the live worm found in raspberry.

No.	Name	Designation	Signature
1	Dhan Bahadur B.K	Helper	
2	Jitendra Yadav.	Helper	
3	Bishnu Ram Maupane	Helper	
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Trainer: 
Q & FS Manager